



Date of Service \_\_\_\_\_  
 OEM Installation \_\_\_\_\_

ELECTRONIC CONTROL/COMPUTER CREDIT RETURN FORM  
*This completed form must accompany all electronic controls returned.*

SERVICE CENTER: \_\_\_\_\_

RESTAURANT: \_\_\_\_\_ PH# ( ) \_\_\_\_\_

S/N OF DEFECTIVE CONTROLLER 

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S/N OF NEW CONTROLLER 

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FRYER MODEL # 

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FRYER SERIAL # 

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SERVICE INVOICE # 

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PLEASE CHECK THE APPROPRIATE BOX(ES) THAT BEST DESCRIBE DIFFICULTIES EXPERIENCED.  
**"UNIT" REFERS TO THE CONTROLS, NOT THE FRYER.**

<p style="text-align: center;"><b>A</b> POWER</p> <p><input type="checkbox"/> 1 UNIT TURNS ITSELF ON/OFF</p> <p><input type="checkbox"/> 2 UNIT WILL NOT TURN ON/OFF</p> <p><input type="checkbox"/> 3 UNIT WILL NOT TURN FRYER ON/OFF</p> <p><input type="checkbox"/> 4 UNIT SHORTS TRANSFORMER</p> <p><input type="checkbox"/> 5 UNIT SMOKES</p> <p><input type="checkbox"/> 6 OTHER – ADD REMARKS</p>	<p style="text-align: center;"><b>B</b> SWITCHES AND MEMBRANE SWITCH</p> <p><input type="checkbox"/> 1 BUTTONS DO NOT WORK</p> <p><input type="checkbox"/> 2 BUTTONS RESPOND ERRATICALLY</p> <p><input type="checkbox"/> 3 BUTTONS ACTIVATE THEMSELVES</p> <p><input type="checkbox"/> 4 SWITCH DAMAGED</p> <p><input type="checkbox"/> 5 SWITCH WORKS INTERMITTENTLY</p> <p><input type="checkbox"/> 6 OTHER – ADD REMARKS</p>	<p style="text-align: center;"><b>C</b> TEMPERATURE</p> <p><input type="checkbox"/> 1 FRYER WILL NOT HEAT</p> <p><input type="checkbox"/> 2 FRYER OVERHEATS</p> <p><input type="checkbox"/> 3 OIL TEMP DOES NOT MATCH DISPLAY</p> <p><input type="checkbox"/> 4 CANNOT CALIBRATE TEMP KNOB</p> <p><input type="checkbox"/> 5 HEAT LIGHT INOPERATIVE</p> <p><input type="checkbox"/> 6 DISPLAYS TEMP CONSTANTLY</p> <p><input type="checkbox"/> 7 OTHER – ADD REMARKS</p>
<p style="text-align: center;"><b>D</b> DISPLAY</p> <p><input type="checkbox"/> 1 DISPLAY NOT LIT</p> <p><input type="checkbox"/> 2 DISPLAY ERRATIC</p> <p><input type="checkbox"/> 3 DISPLAY FADES</p> <p><input type="checkbox"/> 4 MISSING SEGMENTS</p> <p><input type="checkbox"/> 5 DISPLAY SCRAMBLED</p> <p><input type="checkbox"/> 6 UNIT DISPLAYS "PROB"</p> <p><input type="checkbox"/> 7 LED LIGHTS DIM</p> <p><input type="checkbox"/> 8 DISPLAYS "TEMP" CONSTANTLY</p> <p><input type="checkbox"/> 9 TROUBLE LIGHT ON CONSTANTLY</p> <p><input type="checkbox"/> 10 OTHER – ADD REMARKS</p>	<p style="text-align: center;"><b>E</b> SOUND OUTPUT</p> <p><input type="checkbox"/> 1 NO SOUND</p> <p><input type="checkbox"/> 2 CONSTANT SOUND</p> <p><input type="checkbox"/> 3 ERRATIC SOUND</p> <p><input type="checkbox"/> 4 OTHER – ADD REMARKS</p>	<p style="text-align: center;"><b>G</b> MISCELLANEOUS</p> <p><input type="checkbox"/> 1 TIMES DOWN TOO QUICKLY</p> <p><input type="checkbox"/> 2 TIMES DOWN TOO SLOWLY</p> <p><input type="checkbox"/> 3 UNIT GOT WET</p> <p><input type="checkbox"/> 4 UNIT WILL NOT HOLD PROGRAM</p> <p><input type="checkbox"/> 5 UNIT WILL NOT PROGRAM</p> <p><input type="checkbox"/> 6 MELT CYCLE TIME INCORRECT</p> <p><input type="checkbox"/> 7 UNIT OK</p> <p><input type="checkbox"/> FRYER UPDATE</p> <p><input type="checkbox"/> WRONG UNIT</p> <p><input type="checkbox"/> UNUSED STOCK</p> <p><input type="checkbox"/> 8 OTHER – ADD REMARKS</p>
<p style="text-align: center;"><b>F</b> BASKET LIFTS</p> <p><input type="checkbox"/> 1 BASKET LIFTS ERRATIC</p> <p><input type="checkbox"/> 2 BASKET LIFTS WILL NOT DROP</p> <p><input type="checkbox"/> 3 BASKET LIFTS WILL NOT RISE</p> <p><input type="checkbox"/> 4 OTHER – ADD REMARKS</p>		

ADD REMARKS ON REVERSE SIDE

819-5299 12/04

